



## The Wilds Lodge

Mpame (Transkei WildCoast)

---

# GENERAL POLICY

---

### Check-in & Check-out times

1. Check-in is anytime between **12:00pm and 04:00pm**. Please contact the admin office timeously should there be a need to check-in outside of these hours.
2. Checkout is by **10:00 am** latest.
3. Please return keys to lodge staff before departure.
4. You are welcome to tip our helpers if you were happy with their service.

### Licenses & Permits

1. Anglers, please bring your **fishing licenses** along for presenting to authorities when requested. Patrols are regular, and searches can include checking fridges etc. The Wilds encourages responsible fishing from all its patrons.
2. For those who enjoy **crayfish**, be sure to tick this option when applying for your fishing license but be mindful of the **regulations** that include a bag limit of 8 a day and a size limit of 65mm. Crayfish season starts on the 01st of March and ends on the 31st of October of every year.
3. **Driving on the beaches or any of the non-permitted roads** is strictly prohibited unless you **have a specific permit** to do so.
  - The permits applied for via the lodge is relevant to service roads indicated on the permit map that you would have received. Heavy penalties are imposed by the authorities if breached. For more information and the application process, check out our 'downloads' tab. You are welcome to contact the admin office ([admin@thewilds.co.za](mailto:admin@thewilds.co.za)) to assist you in applying for a permit.

### General

1. Unfortunately, **pets are not allowed** at the lodge.
2. **Smoking** inside the units is prohibited.
3. Please take note of the rate inclusions/exclusions under the rates section of the lodge's website ([www.thewilds.co.za](http://www.thewilds.co.za)) or email the admin office at [admin@thewilds.co.za](mailto:admin@thewilds.co.za) for details.
4. The duties of the lodge staff are as follows:
  - **Elizabeth**: Day duty (08:00 am - 04:30 pm) - keeping the lodge clean and tidy and baking fat cakes/bread when required. She is also excellent at making breakfasts, but prior arrangements are necessary.
    - Additional services (e.g., dinner cooking and laundry) attract an extra fee. The fee is used to onboard another helper to assist with the added services requirement. Please visit the lodge's website for the fee structure.



## The Wilds Lodge

Mpame (Transkei WildCoast)

---

- Eric: Night duty (05:00 pm – 05:00 am) (for Main House bookings) - Generator management, controlling entry/exit of people into the lodge, and attending to any general issues.
- 5. Take note of and heed any of the signs posted inside and outside of the lodge. They are there to ensure your safety and well-being.
- 6. Nothing beats the sound of crackling wood on the **fire**, so please feel free to start these up and enjoy, but we do request that fires be **put out properly** before turning in for the night.
  - Please refrain from starting fires during windy conditions.
- 7. Please be mindful that the lodge makes use of a septic tank, which is a sensitive system that easily blocks from objects discarded into it that do not break down easily. Examples include sanitary napkins, tampons, disposable nappies, and similar products.
- 8. We encourage using **water sparingly** because of scarcity in these rural areas (e.g., limiting showers to once a day per patron).
  - *Please note that hot showers are only available (evenings) when the generator is on due to the **gas geysers** requiring a pressure boost from the generator. For hot showers in the mornings, guests **must** make prior arrangements with the admin office.*
- 9. As a sign of respect to our neighbours, please keep **noise levels to acceptable norms, particularly at night**. Sound tends to travel much further in this type of setting.
- 10. Given the rural environment, livestock is plentiful and tend to wander onto the property. If a nuisance, please have our helper usher them out for you.
- 11. **Only service staff and patrons are allowed onto the property. Gillies have a designated waiting area.**
- 12. Service staff will also assist with any **trespassing issues and are required to carry out** the rules/policies of the lodge.
- 13. We are always looking to improve our facilities, so please email the admin office with any **suggestions**.
- 14. **We welcome any pics** of your stay that we will post on our website/Facebook page and add to our picture frames at the lodge. Please email them to (admin@thewilds.co.za).
- 15. Our final policy is for our patrons to **relax, have fun and enjoy** this beautiful place, leaving refreshed and satisfied and looking forward to your next visit.

### Disclaimer & Indemnity:

1. It is an express condition of entering onto or residing at The Wilds that:
  - This indemnity applies to and binds all patrons and visitors at the lodge.
  - The person making the booking will notify all patrons in his/her party of the contents hereof, informing them that the indemnity binds them to the provisions contained herein.
2. All patrons/visitors entering onto or residing at the property do so entirely at their own risk. Right of Admission is reserved.
3. The Wilds Fishing Lodge and any other person, or staff member, or subcontractor, or instructor or person in any way connected to The Wilds is not and cannot be liable for death, injury, illness, loss, or damages sustained by any person whatsoever, including that arising from any act or omission, and whether supervised or not, arising directly or indirectly from



## The Wilds Lodge

Mpame (Transkei WildCoast)

---

4. using any part of the building premises or any structure, or the land surrounding the property, or any other section of the property, or from activities and equipment thereupon.
5. All patrons/visitors and especially those with children must take specific note of the following:
  - The Wilds owners, employees, agents, contractors shall not be held liable for loss of life, bodily injury, or damage to or loss of property because of the following activities/situations:
    - The Wilds is near the ocean, and there are no lifeguards on duty at the beach. Entering the sea will be at the sole risk of patrons/visitors. Children must always be under responsible adult supervision.
    - The Wilds has open fire pits, outdoor braai areas and gas-operated appliances, and all patrons/visitors use these facilities at their own risk. Children must always be under responsible adult supervision. Any damages resulting from unattended fires or hot coals will be at the expense of the patron/visitor.
6. The Wilds expresses or implies no warranties or guarantees regards the properties' services and facilities other than that contained in the agreement between the parties.
7. A copy of the Policy document is on our website ([www.thewilds.co.za](http://www.thewilds.co.za)) for perusal by the person making the booking and other party members of his/her group. We also send a copy via email to the person making the booking.
  - Patrons are to communicate any queries regard indemnity and disclaimers (in writing) before occupation. If none is received, it is assumed that the person making the booking acknowledges reading, understands, and agrees to the Terms and Conditions and rules of the lodge and that he/she has shared and informed the rest of the party members of his group.